What does managed IT cost?

Choose the level of support, connectivity and hardware your team needs. One per-user monthly subscription, with a five-user minimum.

Productivity

Starting at

$155

per user / month

Managed IT, support and security for your existing devices.

For teams that need everyday IT support and essential protection.

Connectivity

Starting at

$205

per user / month

Everything in Productivity, plus onsite support, networking and cloud.

For teams that also want their office connectivity and network managed.

Techtility

Starting at

$275

per user / month

Everything in Connectivity, plus business-grade hardware and lifecycle care.

For teams that want devices included and managed throughout the agreement.

Base subscription examples

Monthly total = people x plan price. Annual illustration = 12 monthly payments.

PEOPLE	PRODUCTIVITY	CONNECTIVITY	TECHTILITY
5	**$775 / mo** $9,300 / 12 mo	**$1,025 / mo** $12,300 / 12 mo	**$1,375 / mo** $16,500 / 12 mo
20	**$3,100 / mo** $37,200 / 12 mo	**$4,100 / mo** $49,200 / 12 mo	**$5,500 / mo** $66,000 / 12 mo
100	**$15,500 / mo** $186,000 / 12 mo	**$20,500 / mo** $246,000 / 12 mo	**$27,500 / mo** $330,000 / 12 mo

Examples cover the plan subscription only. They exclude optional upgrades and any separately agreed charges or applicable taxes. These are illustrations, not a customer quote.

Help desk hours

U.S.-based help desk, available 24/7.

Onsite support by plan

Optional upgrade with Productivity. Unlimited onsite support included with Connectivity and Techtility.

What your plan includes

Each plan builds on the one before it. These are the services included today.

Productivity

$155 per user / month. Included in every plan.

- Remote support, with onsite support available as an optional upgrade
- U.S.-based help desk, available 24/7
- Monitoring, patching and endpoint management
- Identity and access management
- Endpoint and application backup
- Project management, a dedicated account manager and vendor management
- Quarterly Technology Reviews and reporting, asset inventory and lifecycle planning
- License management: unused seats at onboarding and expiration when people leave
- Multiple offices and a client hardware depot
- User onboarding, offboarding and endpoint setup
- Microsoft 365 or Google Workspace licenses included
- Basic email signature and basic security awareness training
- Real-time service desk conversations in Cortavo chat
- Advanced email signatures and security awareness training available as optional upgrades

Current security protection

- Endpoint and email protection
- Identity monitoring and privileged access management
- Help-desk identity verification
- Password vault for every employee
- Web browsing protection and dark-web monitoring

Connectivity

$205 per user / month. Everything in Productivity, plus:

- Unlimited onsite support
- Firewall, WiFi 7 access points and switches
- Backup power and network monitoring
- Dual internet service providers
- Choice of Cortavo Cloud with licenses included, or public cloud management
- Cloud security, cloud backup and restore testing
- IT office moves included
- Premium email protection with data loss prevention
- Advanced security awareness training and advanced email signature
- Virtual private network as needed

Techtility

$275 per user / month. Everything in Connectivity, plus:

- Business-grade laptop or desktop
- Monitors, docking station, keyboard, mouse and standard accessories
- Equipment setup, configuration and hardware lifecycle management
- Hardware warranty, support and replacement
- One lost or stolen device replacement per year per client
- Hardware shipping included
- Hardware refresh up to every 36 months
- Cortavo-owned equipment throughout the agreement
- IT budget preparation